

# **POLICIES & VALUES**

## **DEPOSITS**

**I take a small deposit for all my appointments due to increased demand, limited availability and respect for my time. Currently, a \$25-50 deposit is required to book an appointment.**

**All deposits are NON-REFUNDABLE and NON-TRANSFERABLE to a future appointment. A deposit is to ensure that you are serious about booking your appointment. If you would like to reschedule or cancel your appointment, you can do so online at my Gloss Genius site. This is where you will request/schedule all your appointments with me!**

**I understand that life happens, so a deposit can be transferred ONE time if rescheduling/canceling BEFORE the 72 hr period prior to the scheduled appointment.**

### **DEPOSITS ARE NON-REFUNDABLE**

**Options for rescheduling times are subject to my availability. For the sake of burnout, mental health, and life outside of the studio, I often do not “squeeze in”. The availability I have on my online calendar is typically my only availability, unless it is for a removal session. If you are in need of a removal and cannot find a time, please reach out to me.**

## **PAYMENT METHODS**

**CASH IS CURRENTLY THE ONLY PAYMENT METHOD ACCEPTED IN THE STUDIO.**

**Deposits are paid with all major credit/debit cards via the booking website. No additional payment is taken at the time of scheduling! You will put a card on file in order to schedule an appointment for no-show protection.**

**The remaining balance is due at your service TO BE PAID IN CASH.**

### **RESCHEDULING**

**If you wish to reschedule, a minimum of 72 hours' notice is needed. Deposits can be transferred ONE time if the reschedule occurs before the 72 hr notice prior to the scheduled appointment. All appointments rescheduled under 72hrs will require a new deposit to book another appointment.**

**Again, You are allowed one reschedule per deposit if OVER 72 hrs from the scheduled appointment.**

## **LATE ARRIVAL**

**I have a strict 15-minute late policy. If you arrive more than 15 minutes late, out of courtesy to me and other clients with appointments that day we will likely have to reschedule. Your deposit will be forfeited, and you will be required to pay another deposit to book a new appointment.**

## **LATE CANCELLATION**

**If you cancel your appointment within 72 hours, you will be charged 50% of the appointment cost and you will be required to pay another deposit to book a new appointment.**

## **NO CALL NO SHOWS**

**If you no call/no show an appointment you will be charged 100% of the appointment cost and will NOT be able to schedule any future appointments with Pretty In Ink Permanent Makeup by Teri.**

## **REFUNDS**

**There are no refunds on work done by Pretty In Ink Permanent Makeup by Teri**

## **PRICING POLICY**

**Prices are subject to change at artists' discretion.**

## **COVER-UPS, PREVIOUS COSMETIC TATTOO**

**If you have previous eyebrow or lip work done, you MUST email over clear photos with no makeup on the area, in well-lit, natural lighting, BEFORE requesting/scheduling an appointment. If the work is too dark, saturated, scarred, discolored, or misshaped, tattoo removal may be recommended before I begin a cover-up or rework. PRE-APPROVAL IS REQUIRED**

## **RESULTS**

**Healed results will vary with each individual client. I have no control over what occurs during the healing process or how your skin reacts to being worked on. Or how you care for your work after you leave the studio. A minimum of two sessions is strongly recommended and, in some cases, additional touch-ups may be required. PMU procedures are intended to enhance your individual features and make your routines easier! All risks and uncertainty of the process involved in cosmetic tattooing are agreed upon and understood by the client before booking an appointment.**

**At the time of your appointment, if it is clear that this concept is not understood by the client and there is uncertainty or a sense that this is an impulsive decision, I reserve the right to refuse the service and the deposit will be forfeited.**

**Upon booking my appointment, I hereby consent that I have read both the**

**"Am I a good candidate for permanent make up?" & the Pre-Care Instructions @**

**<https://prettyininkteri.wixsite.com/prettyininkpmuteri>**

**I understand that failure to read and follow these instructions may affect my appointment and results.**

**If I come to my appointment and did not follow these instructions I will be charged in full for my appointment, and will be required to pay new deposit and reschedule.**

**If at any time during the procedure, there are indications that I did not follow the pre-care instructions the artist has the right to stop the service. The artist has the right to refuse service and I may be added to an appointment ban list. I will not receive a refund for my appointment.**

**If I have questions I will contact PII at least 72 prior to my appointment.**



Thank you for your understanding!